



DRUJBA GLASSWORKS SA CORPORATE POLICY

The Corporate Policy of Quality Management, Product Safety, Environment Management, Health and Labour Safety of DRUJBA GLASSWORKS S.A. is an official declaration of its strategic aims. It forms the Corporate market strategy. The Policy is subject to regular checks and up-dates.

The Top Management of the Company strives to accomplish the following objectives:

- ✓ To improve the Company competitive power on both Domestic and International market by continuous improvement of the Integrated Quality Management System, Product Safety, Environment Management and Labour Safety System, in conformity with the requirements of the pertinent Standards.
- ✓ To attain complete satisfaction of clients' requirements for high product quality and safety, to save confidence in the client – supplier relationship.
- ✓ To attain efficient operation and continuous improvement of the Integrated Quality Management System, Product Safety, Environment Management and Labour Safety System, which will assure the production, storage and delivery of safe products of sustainable quality, to avoid environment pollution and spare the natural resources, to maintain working conditions which shall guarantee the health and safety of all employees and visitors;
- ✓ To create mechanisms for better understanding of the importance of compatibility between the activities, the policy and the procedures related to the applicable standards and the potential consequences if there is some deviation from the procedures for quality and product safety, labour safety and environment management;
- ✓ To comply with the national and international law, relevant to the company activity as well as to all other requirements which the Company has adopted.
- ✓ To improve the corporate finance management;
- ✓ To maintain loyal partnership with clients and suppliers, to take care of consumers and keep efficient communication with them;
- ✓ To take care of employees' qualification, professional progress, motivation and safety by implementing and continuously improving the health and safety conditions;
- ✓ To keep an adequate corporate Communication System;
- ✓ To achieve comprehensive employees' commitment to the objectives of the Corporate Policy on Quality, Product Safety, Environment and Health Protection, Labour Safety.

The Company Management is in charge of the announcement, explanation and execution of the Corporate Policy for implementation of the Integrated Management System objectives. The Management is to assure that the objectives will be understood, realized and accomplished within the specified parameters.